

## Testimonials

Last Updated Monday, 31 May 2010

September 2009

My laptop is working wonderfully, and thank you so very much! I will definitely send business your way. Hope you have a great Labor Day Weekend! -Bev

August 2009

Once again, my life is calm "because of you"!!! (That could be a song.) Thank you so much!!!- Carol Ann

YOU did a GREAT JOB!! I will recommend you to all I know -Kathryn

June 2009

I am not in the habit of doing mass promotions for people "who do their jobs", but I really want to do this one for a lady who happens to be what I am now calling my "Computer Gur-as", who did this service above her regular calls etc, in fact she did this while out of town on a business trip. As some of you are aware, I have been experiencing a meltdown with my old computer, in fact, been unable to open Frank's multiple attempts to send the proofs of the "New News", for me to look over (this is the 1st time I have seen also, -great job Frank). I called Yvonne (CCH) the other day asking for help, and she responded with help that evening with over 4 hours (electronically) of work, cleaning, defragging, adjusting, backing up to flash drive +++, and still could not get this "New News" to open (Frank has put a ton of time to turn this "very positive" link for us, and made me feel a part of it as well), making me miss a part of the proofing etc. She was so disappointed that it was not responding & she asked me if a minimal service fee would be ok? I think the old computer is on last leg, in fact Yvonne and I are (still/were?) in the buying a new one stage (she does sell, service Dells), but I decided to try one more thing. I e-mailed her a copy of one of Frank's e-mails with the attachment and I sent it to Yvonne in Chicago last night, and this A.M, I received this back, thus seeing the finished edition for the 1st time; IT LOOKED SO GOOD (Frank had mailed my copy). I may have cost Yvonne a sale of a new computer for now??, it is very low on memory (perhaps like some of us haha), and I will probably still have to replace but I just had to share this story of a lady who is willing to go the extra mile for someone else, she is a professional and is positive, and makes that extra mile count, just like most of our "New Group". I am now retired as is most of us and have found a thing that I am becoming attached to (New Reunion Group) and being separated from a part of it was killing me---thanks Yvonne Ken "A non-computer spokesperson"

September 2008

Thank you for your thorough and quick service. I especially loved how you fixed the audio problem on my laptop, even though I forgot to tell you. The computer runs so well now, it's better than new! The money was well spent and you saved me from having to buy a whole new machine. Thanks! Sincerely, Angela T.

August 2008

Thank you for helping me with my computer. You solved the problem in less than 5 minutes! It is wonderful to work with someone with your depth of experience and high level of professionalism. Thanks Again. -Sande Sande L. Kaskel, CLTC Kaskel & Associates, Inc.

July 2008

Thanks for your great advice. This is the first time I had absolutely no trouble sending emails from my laptop when I came to New Jersey. As always, your instructions were perfect. Thanks again. Elaine I could not do the computer without you I would be lost you are the best many thanks -Arlene

May 2008

Yvonne A brief word of thanks for all that you did regarding my new computer. Everything is great and I am learning all of the bells and whistles. I really appreciate the time and effort you put in to make sure that I had exactly what I want and need. I certainly will not hesitate to recommend you and your service and look forward to a mutual and beneficial relationship. Thank you again

April 2008

Well, what do you know! It worked. You must know what you're doing. Thanks as always. We're off on Tuesday? Hopefully. If not, Wed. But off we are. Maybe you'll get up to NC this summer. Ya think? Don't worry, you'll be hearing from me as always; when I need something right? -Helen Thanks again (and again) for getting Bill and I out of hot water. You are THE BEST! -Joan

March 2008

Hi Yvonne, I met you at Ruth Chris's last Thursday night and I just wanted to thank you again for the tip on the free AOL service - I called yesterday and of course, as you know, you were right! :) I really appreciate the valuable information you shared with me and hope I can return the kindness some day. Best wishes to you. -Casey Sinatra Segal -American Health Association - Volunteer

January 2008

Thank you so much for your kindness. After spending 2 hours on the computer getting those tickets and not being able to print them was just too much to handle. You saved my life! Thanks again, -Claire

Yvonne I wanted to tell you how efficient, prompt, and pleasant Joel was. He also is very, very knowledgeable and patient. I've told friends about your service too. Please thank Joel again for me, and tell him I'm sorry I've taken so much time to write. Thanks. -Ellen

Just wanted you to know I love the new machine- I made the backup cd's , brought my money up to date and caught up on my email and now I will call it a night.

Thanks again.

Ellie